



Lincolnshire
Integrated Care Board

Lincolnshire Integrated Care Board

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FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 72096

I refer to your email of 06 December 2023 requesting information in relation to Non-Emergency Patient Transport Services.

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold the information that you have requested. A response to each element of your request is detailed below.

This is an FOI request under the Freedom of Information Act 2000. Please provide the following information you have pertaining to Non-Emergency Patient Transport Services (NEPTS) within your ICB (or previous CCG areas).

1. Which organisations currently provide Non-Emergency Patient Transport Services (NEPTS) to the ICB (or previous CCG areas)?

East Midlands Ambulance Service NHS Trust (EMAS)

a. If multiple NEPTS providers are used, please specify which area (or previous CCG area) each provider covers

Not applicable

2. Within the ICB (or previous CCG areas) when did current NEPTS contract start, and what is the contract end date? Please specify any contract extension dates.

Under Section 21 of the Act, we are not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested can be found on the NHS Lincolnshire ICB website – I have detailed the relevant link below:

[Lincolnshire Procurement Decisions & Contracts Awarded Register - Localities \(icb.nhs.uk\)](https://www.lincolnshire.icb.nhs.uk/procurement-decisions-and-contracts-awarded-register-localities)

3. What is the annual NEPTS contract value for the last three years (year end 31 March) for your ICB (and previous CCG areas)? If not available, please provide data for any available years.

a. 2020/21

The NEPTS contract covered the period 1 July – 30 June in each contract year. The annual contract value for the 2020/21 period was £5,501,533.

b. 2021/22

The NEPTS contract covered the period 1 July – 30 June in each contract year. The annual contract value for the 2021/22 period was £6,012,745

c. 2022/23

The NEPTS contract covered the period 1 July – 30 June in each contract year. The annual contract value for the 2022/23 period was £6,160,940.

4. How many patient journeys were contracted under the NEPTS contract for the last three years (year ending 31 March) for your ICB (and previous CCG areas)? Please confirm if these are calculated as one-way journeys or return journeys. The NEPTS Journey profile is always calculated as a two way / return journey for indicative activity purposes.

a. 2020/21

The NEPTS Contract covered the period 1 July – 30 June in each contract year. The total number patient journeys set out within the contract was 147,976

b. 2021/22

The NEPTS Contract covered the period 1 July – 30 June in each contract year. The total number patient journeys set out within the contract was 147,976

c. 2022/23

The NEPTS Contract covered the period 1 July – 30 June in each contract year. The total number patient journeys set out within the contract was 147,976

5. Is the contract in partnership with any other ICB(s) (or was there any partnership between previous CCG areas)?

No

6. Does the ICB currently have plans to use a single provider for NEPTS across the entirety of the ICB?

EMAS are the single Provider of NEPTS for Lincs ICB

Note: The split of journeys by provider in Point 4 is lower priority, if it results in a greater administrative burden or cost of research, then we are happy for you to respond with it at a later date, and initially reply with response for the rest of the questions.

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit
FOI TEAM/Corporate Communications Team
1st Floor, St John's House
East Street
Leicester
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113,
email icocasework@ico.org.uk and <https://ico.org.uk/global/contact-us/>

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<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

Yours faithfully

Lindsay Parker
Senior Freedom of Information Officer

**On behalf of
NHS Lincolnshire ICB**