



Lincolnshire
Integrated Care Board

Lincolnshire Integrated Care Board

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The Point
Lions Way
Sleaford
NG34 8GG

Tel: 01522 573939
Email: licb.office@nhs.net

02 January 2024

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 72114

I refer to your email of 08 December 2023 requesting information in relation to Personal Health Budgets (PHB's).

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold the information that you have requested. A response to each element of your request is detailed below.

Please may I make the following FOI request?

- 1. Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHBs)? If so, please provide the names of those organisations and a summary of the services they provide?**

We don't 'partner' with any other organisation, however a contract is in place with PeoplePlus Group who offer independent advice, guidance and support to individuals in receipt of a personal health budget.

- 2. Who is responsible for the delivery of the PHB targets (e.g. PHB Lead) and what are their contact details (name, email and phone number)?**

Lisa Wishart

Deputy Head of Continuing Healthcare (CHC) & Personal Health Budget (PHB)

Business & Administration

Contact via the following details

licb.chc@nhs.net

01522 573939

- 3. Who is responsible for the delivery of the Continuing Healthcare programme and what are their contact details (name, email and phone number)?**

Helen Sands - Continuing Healthcare Clinical Lead

Wendy Martin - Associate Director of Nursing and Quality

The above mentioned individuals can be contacted via the following details

licb.chc@nhs.net

01522 573939

- 4. Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details ((name, email and phone number)?**
Kirsteen Redmile
Contact via the following details
licb.chc@nhs.net
01522 573939
- 5. Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?**
The ICB do not have a named Integrated Care Lead
- 6. Who is responsible for improving faster hospital discharges at the ICB and what are their contact details (name, email and phone number)?**
The ICB do not have a named ICB lead for faster hospital discharges; discharge falls under the umbrella of Urgent and Emergency Care
- 7. Who is the Urgent & Emergency Care Lead at the ICB and what are their contact details (name, email and phone number)?**
The Urgent & Emergency Care (UEC) Programme lead is Rebecca Fieldsend
The UEC Senior Responsible Owner (SRO) is Clair Raybould
The above mentioned individuals can be contacted via the following details
licb.chc@nhs.net
01522 573939
- 8. Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?**
Matt Gaunt - Director of Finance
Contact via the following details
licb.chc@nhs.net
01522 573939
- 9. Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?**
Matt Gaunt - Director of Finance
Contact via the following details
licb.chc@nhs.net
01522 573939
- 10. How many people in your ICB have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?**
Eligible for CHC past 12 months – 163
PHBs awarded past 12 months – 27

11. Excluding wheelchair budgets, how many PHBs have been awarded in the last 12 months and what is the average PHB budget value?

PHBs awarded past 12 months – 27
Average budget – £1486.40 per week

12. What was total annual spend on PHBs for your ICB and how does that spend break down by Direct Payment, 3rd party managed and notional budgets?

3rd Party	£303,105.71
Direct Payment	£3,546,026.91
Managed Account	£3,313,586.99
Notional Budget	£10,790,727.04

13. What software, if any, is used to manage PHBs and direct payments in your ICB?

Broadcare

14. What is the total annual cost for this software and what licensing model is used, e.g., X% of budget/per user/fixed cost

Annual cost for Broadcare licences is £64,750

15. When is the contract for the PHB software up for renewal?

This is on a rolling contract

16. If not in use already, are you considering digital automated services to assist with the delivery of services and budget management of your PHBs, personal budgets, direct payments and integrated personal budgets?

The ICB is currently looking into using Virtual Wallet

17. Do you use a Direct Payment Support Service (DPSS) to assist direct payment recipients and if so, please provide details of who this is?

PeoplePlus Group

18. Is the DPSS a contracted service and if so when does that contract expire?

3 Year contract due to expire July 2024

19. What is the annual cost of the DPSS?

£144,804 excluding VAT.

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit
FOI TEAM/Corporate Communications Team

1st Floor, St John's House
East Street
Leicester
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113,
email icocasework@ico.org.uk and <https://ico.org.uk/global/contact-us/>

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<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

Yours faithfully

Lindsay Parker
Senior Freedom of Information Officer

***On behalf of
NHS Lincolnshire ICB***