

## Questions from the Board meeting held on 28<sup>th</sup> November 2023

### Question One

In the response to Health Watch the representative of the Lincoln Medical Committee states that there were 400,000 appointments in GP Practices each month. Is there any information about how many of those were face to face appointments with a doctor?  
If there is how many were there, please?

In the same document it is stated that 'Most GPs work 10 – 12 hour days and if you are the last patient of 100 that day, fatigue can effect decisions and your GP does not want to do something that may risk your safety.'

I have been told that the designated appointment time for a patient is 10 minutes.  
I presume GPs have to fulfil administrative responsibilities and take some time to eat, so I cannot work out how they see 100 patients, even in a twelve hour day. (6 x12=72)  
Could you explain this, please?

### Response:

Thank you for your questions.

In response to the first question, in September 2023 GP practices provided a total of 469,000 appointments, 335,000 (70%) were face-to-face. Of these, 93,400 were provided by a GP (with the rest provided by nurses and other staff) .

The second question would require a response from colleagues at the Local Medical Committee (LMC) as the quote came from one of their representatives, but the example of a GP seeing 100 patients in a day was indicative and, even then, its assumed that not all would be face-to-face contacts: some will be online or via telephone and would not take 10 minutes necessarily e.g. GP triages an online contact and refers the patient to another professional within the practice team for follow up.