



# HOW TO REGISTER FOR THE NHS APP



## 4 EASY WAYS

### BENEFITS OF THE NHS APP

Order repeat prescriptions; book and manage appointments ; view your GP health record ; book and manage COVID-19 vaccinations; register your organ donation decision; choose how the NHS uses your data; view your NHS number and use NHS 111 online to answer questions and get instant guidance

TO ACCESS THE NHS APP  
AND CREATE AN NHS LOGIN  
SCAN THIS QR CODE:



### Four Different Ways to Register for the NHS APP:

- 1) If you're already registered with your GP's online services, use the mobile phone number you have used to register for their service to complete the NHS app registration.
- 2) After downloading the NHS app, you may submit a photo identification and complete a face scan to complete registration.
- 3) Submit a photo identification and a video. When you register you'll be asked to submit photo identification, but instead of completing a face scan you can record a video.
- 4) If you have trouble with any of the above, please use registration details from your GP surgery. You need to ask your GP surgery for the following three items:
  - a Linkage Key (also known as Passphrase)
  - an ODS Code (also known as Organisation Code or Surgery ID)
  - an Account ID

# Detailed Info for Practices

By encouraging patients to utilise the NHS App, GP practice staff can help reduce administrative burden and costs associated with phone calls, appointments, and paper correspondence. For example, patients can book GP appointments, order repeat prescriptions, view their medical records (including test results), and receive secure messages from healthcare providers, all through the app.

This document explains how to grant access to the NHS App to patients, with a number of options available to practices.

In order to keep things as straightforward as possible, these are listed in order of complexity, starting with the simplest option.

## Using the NHS Login to create accounts

Advise patients that they can self-register for access to the NHS App, bypassing the need to print a PIN document.

There are four ways to register for an NHS Login.

These are the details from the [NHS Login details page](#) available to patients:

### 1.1) Using a fast-track identity check

Your NHS login set up can be fast-tracked if you're already registered with GP online services.

If you register for an NHS login with a mobile phone number already registered with GP online services, you will not need to do an identity check again.

### 1.2) By submitting photo identification and completing a face scan

When you register you'll be asked to submit photo identification and then do a face scan to match your face.

You can use your:

- passport

- UK driving licence (full or provisional)
- UK biometric residence permit (BRP)
- UK residence card
- UK application registration card (ARC)
- CitizenCard
- European driving licence (full)
- European national identity card
- a valid UK entry clearance visa sticker

### **1.3) By submitting photo identification and a video**

When you register you'll be asked to submit photo identification, but instead of completing a face scan you can record a video.

You will be shown 4 numbers and asked to tell us what they are.

You can do this by:

- saying the numbers
- signing the numbers using British Sign Language
- writing the numbers down and showing them

### **1.4) Using registration details from your GP surgery**

You can register using registration details from your GP surgery.

These are:

- a Linkage Key (also known as Passphrase)
- an ODS Code (also known as Organisation Code or Surgery ID)
- an Account ID

You need to ask your GP surgery for these details.

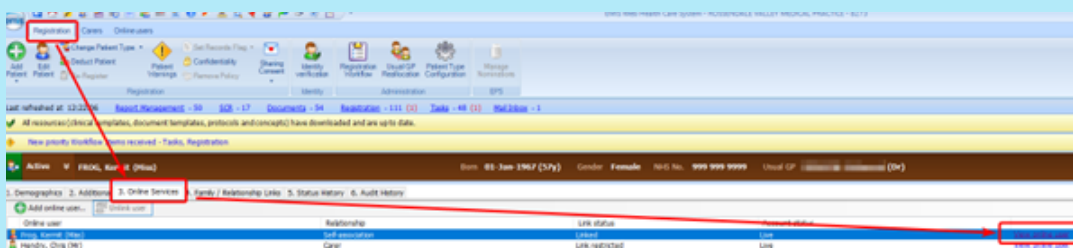
To use this option, you should select 'No, I do not have photo ID', when asked if you have photo ID.

# Printing a standard PIN document

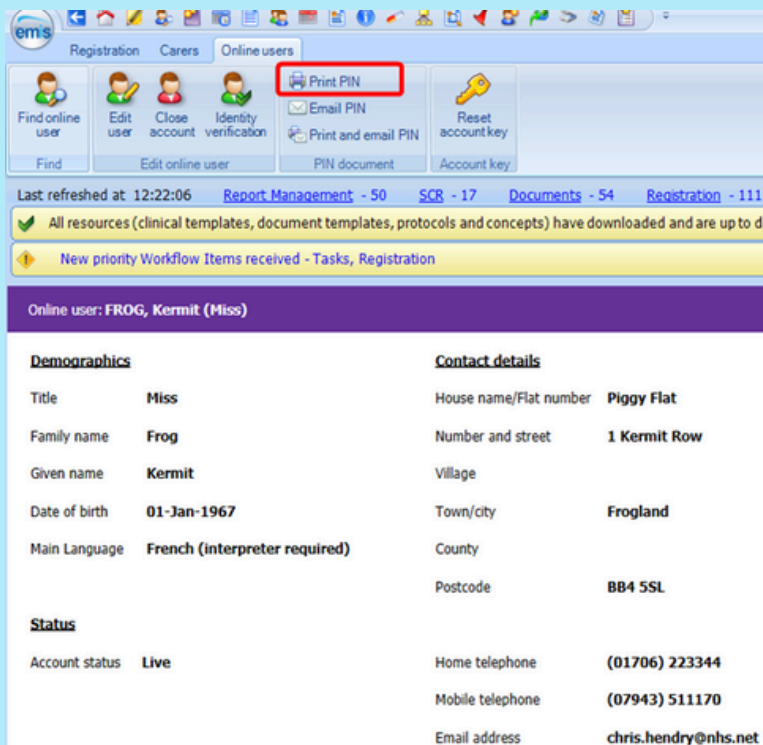
If the patient doesn't have photo ID to create their own NHS login, practices can print off the standard PIN document.

To do this:

Go to Registrations > Online Services > View Online User



Once the 'Online Users' screen is displayed, click 'Print Pin'



When printed, the standard document looks like this (and suggests / links directly to PatientAccess.com, an Emis group product)

## Online Services for Kermit Frog

You have requested access to online services.

### Accessing online services

1. To access online services via Patient Access visit <https://www.patientaccess.com>:

Details of NHS assured online citizen GP services are available to view via:

<https://digital.nhs.uk/emis-pfs-suppliers>

<https://www.nhs.uk/using-the-nhs/nhs-services/gps/gp-online-services/>

Alternatively, you can search for online health service providers by entering the search terms 'GP Online services' into your internet browser.

2. Provide the following online services account details when prompted:

Linkage Key	rzPEfPb [REDACTED]
ODS Code	P81 [REDACTED]
Account ID	21114900 [REDACTED]

**Note:** The account details are unique to you and were provided by ROSSENDALE VALLEY MEDICAL PRACTICE .