



Lincolnshire
Integrated Care Board

Lincolnshire Integrated Care Board

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Lions Way
Sleaford
NG34 8GG

Tel: 01522 573939
Email: licb.office@nhs.net

06 March 2024

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 72475

I refer to your email of 09 February 2024 requesting information in relation to non-emergency patient transport services.

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold the information that you have requested. Please see further details below:

I am writing to you under the Freedom of Information Act 2000 to request the following information from your organisation. Please may you provide me with an answer to the following:

- 1. Who provides your non-emergency patient transport services (NEPTS)?**
East Midlands Ambulance Service NHS Trust
- 2. When does this contract run until?**
The contract came into effect on 01/07/2023 and the length of the contract is 9 years and 9 months.
- 3. What is the value of this contract per annum (i.e. for 2023/24)?**
The contract value for 23/24 is £7,423,213
- 4. Do you contract your NEPTS for your organisation in isolation, or is it contracted jointly with other NHS organisations? If so, which other NHS organisations?**
In isolation

5. Who is the best person to contact regarding the NEPTS service for your organisation? Please provide name, position and contact details where possible.

Please contact the contracts team via the email detailed below:

licb.lincscgcontracting@nhs.net

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit
FOI TEAM/Corporate Communications Team
1st Floor, St John's House
East Street
Leicester
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113, email icocasework@ico.org.uk and <https://ico.org.uk/global/contact-us/>

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Yours faithfully

Lindsay Parker
Senior Freedom of Information Officer

**On behalf of
NHS Lincolnshire ICB**