



**Lincolnshire**  
Integrated Care Board

**Lincolnshire Integrated Care Board**

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18 January 2024

**FREEDOM OF INFORMATION – DECISION NOTICE**

Dear Requester

**FOI Reference Number:** 72301

I refer to your email of 16 January 2024 requesting information in relation to the NHS Annual Appliance Use Review forms.

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not hold the information that you have requested. Please see further details below:

I hope you can help. Would it be possible to provide me with the information and results of the data collected from the attached (sample AUR) NHS Annual Appliance Use Review forms please? I require the results from any forms that are completed by all providers where copies are sent to ICB's Integrated Care Boards (previously CCG's) in the UK.

**I would be grateful if you could provide the following :-**

**All information / statistics / results relating to the information collated / detailed in the forms completed in the Annual Review Form with regard to using the NHS appliance - namely Indwelling Catheters.**

- 1. How many forms were actually completed and returned to you? (please advise monthly figures and annual figures).**
- 2. Are providers required to provide an AUR to check all patients using an NHS Appliance? i.e. Indwelling Catheter? Is the AUR standard practice?**
- 3. How long should the NHS Appliance Use Review form be kept by any organisation who completes the AUR Form (what is deemed reasonable)? (1 Year? 5 years?).**
- 4. I would like to know what Appliance the AUR was for. I.e. I would like the information with regards to all Indwelling Catheters. Are these forms only used for Indwelling Catheters for all NHS Appliances?**

**5. Page 2 - In the Section - I would like the data/ results**

- \* What was the Appliance being reviewed on the AUR Form.**
- \* How many users/patients answered 'Yes' they were happy with the service provided? How many answered 'No'.**
- \* How many users/patients advised that they had experienced pain? I would like all results / information / statistics for this point with regards to Indwelling Catheters.**
- \* How many users/patients advised that they had any issues with their skin whilst using the NHS Catheter Appliance (please advise figures each month and also the annual figures/results) I would like all information / statistics for these results / any information**
- \* How many users/patients advised that they had any new concerns? What where those concerns?**

**I would like the information/results of the Indwelling Catheter AUR Review Forms results / information to be provided both monthly results/figures and annual results/figures for this form.**

**Monthly & Annual AUR Results / data from the form since 2018 (the last 6 years) if possible**

**Jan 2018 to Dec 2018  
Jan 2019 to Dec 2019  
Jan 2020 to Dec 2020  
Jan 2021 to Dec 2021  
Jan 2022 to Dec 2022  
Jan 2023 to Dec 2023**

**Could you also advise me of the reason for the data collection for NHS Appliance Annual Review Form - Catheters?**

**My understanding is: *'to establish the patient's use of appliance and the patient's experience and identify, discuss and assist in the resolution of poor or ineffective use of the appliance'*.**

**Can you advise how many times the Healthcare provider, who has completed an AUR with a patient, has assisted in resolving any issues indicated on the form with regards to experiencing pain whilst using the Appliance i.e. catheter and/or the patient has experienced skin integrity problems? Who would be responsible for collecting this data ?**

**Could you advise whether the information provided on the NHS Appliance Annual Review Form results are shared with anyone? What would the end to end process be? Also how are results / data findings shared to improve patient experience etc?**

**Indwelling Catheters - NHS**

**I also request all data collected with regards to any reported issues or recorded problems with regards to the use of indwelling catheters I request all information held**

**by the NHS and also any data on 'no recorded problems' or 'recorded issues' with regards to the use of indwelling catheters that the NHS has collected with regards to any reported problems 'or not' with regards to the use of indwelling Catheters by NHS patients in the UK.**

This information is not held by the ICB. You will need to contact the providers serving the Lincolnshire population directly for this information (detailed below).

[United Lincolnshire Hospitals NHS Trust \(ULHT\)](#)

[North Lincolnshire and Goole NHS Foundation Trust \(NLAG\)](#)

[Lincolnshire Partnership NHS Foundation Trust \(LPFT\)](#)

[Lincolnshire Community Health Services NHS Trust \(LCHS\)](#)

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit  
FOI TEAM/Corporate Communications Team  
1<sup>st</sup> Floor, St John's House  
East Street  
Leicester  
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113, email [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk) and <https://ico.org.uk/global/contact-us/>

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<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

Yours faithfully

Lindsay Parker  
Senior Freedom of Information Officer

**On behalf of  
NHS Lincolnshire ICB**