



Lincolnshire
Integrated Care Board

Lincolnshire Integrated Care Board

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23 November 2023

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 71871

I refer to your email of 08 November 2023 requesting information in relation to the ICB's policy regarding abuse, violence or aggression towards primary care staff.

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold the information that you have requested. A response to each element of your request is detailed below.

I would like to request the following information under Freedom of Information Act and will be grateful for your help

- 1. Does your ICB have a policy regarding abuse, violence or aggression towards primary care staff by patients? If so, please could you provide a copy or link to it?**
Each individual GP practice is responsible for and will have its own policies. The ICB has its own Managing and Supporting Employees Experiencing Domestic Abuse policy for staff, which can be found on the NHS Lincolnshire ICB website so can be accessed by primary care staff as required.
[ICB Safeguarding 008 - Managing and Supporting Employees Experiencing Domestic Abuse](#)
- 2. Does your ICB have a policy regarding stalking and harassment (i.e. repeated intrusions) of primary care staff by patients? If so, please could you provide a copy or link to it?**
Please see response to Question 1
- 3. Does your ICB have a policy regarding primary care staff who experience domestic abuse? If so, please could you provide a copy or link to it?**
Please see response to Question 1

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit
FOI TEAM/Corporate Communications Team
1st Floor, St John's House
East Street
Leicester
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113,
email icocasework@ico.org.uk and <https://ico.org.uk/global/contact-us/>

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Yours faithfully

Lindsay Parker
Senior Freedom of Information Officer

**On behalf of
NHS Lincolnshire ICB**