



Lincolnshire
Integrated Care Board

Lincolnshire Integrated Care Board

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06 December 2023

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 71977

I refer to your email of 20 November 2023 and your clarification email of 21 November 2023 requesting information in relation to domiciliary care providers.

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold some of the information that you have requested. A response to each element of your request is detailed below.

- **What is the name of your ICB?**
NHS Lincolnshire Integrated Care Board (ICB)
- **How many home care (domiciliary care) providers are within your ICB??**
4 contracted homecare providers for adults Continuing Healthcare Packages. There are an additional 54 providers being used via spot purchase.
- **Who is currently using a software management system? (specifically a digital-based system?)**
Lincolnshire ICB's All Age Continuing Care Team and Mental Health, Learning Disabilities, Autism & CAMHS Commissioning Team
- **How many providers are currently using digital home care management software?**
This information is not held by the ICB
- **Can you provide a summary of the ratings of all the agencies that are within your board? i.e.**
[Clarification: Yes, CQC ratings]
Under Section 21 of the Act, we are not required to provide information in response to a request if it is already reasonably accessible to you. The Care Quality Commission (CQC) ratings for the ICB's contracted providers can be found on the Care Quality

Commission website – I have detailed the relevant links below:

<https://www.cqc.org.uk/location/1-11477276791>

<https://www.cqc.org.uk/location/1-5103082442>

<https://www.cqc.org.uk/location/1-163831959>

<https://www.cqc.org.uk/location/1-12339158254>

- **Does the ICB have any grant funding available to motivate providers to migrate from paper based to digital social care record systems?**

No

- **If answer 'yes', how much for each financial year is still available?**

Not applicable

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit
FOI TEAM/Corporate Communications Team
1st Floor, St John's House
East Street
Leicester
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113, email icocasework@ico.org.uk and <https://ico.org.uk/global/contact-us/>

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<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

Yours faithfully

Lindsay Parker
Senior Freedom of Information Officer

**On behalf of
NHS Lincolnshire ICB**