



Lincolnshire
Integrated Care Board

Lincolnshire Integrated Care Board

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1 December 2023

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 71985

I refer to your email of 21 November 2023 requesting information in relation to the use of multi-medicine pill pouches.

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do not hold the information that you have requested. Please see further details below

I have a freedom of information request regarding the use of multi-medicine pill pouches to increase medication compliance, save on medication waste and increase adherence rates for especially the polymedicated elderly.

Could you please answer the following questions:

1. Within your ICS

a) Where are you using multi medicine pill pouches? E.g., acute hospitals, mental health hospitals, nursing homes, residential care homes, patient's homes.

Kindly provide a name and department of this place.

b) Which type of organization is requesting them? E.g., Hospitals, nursing homes, community care providers.

c) Who provides these pouches? E.g., Hospitals, community pharmacies (Please state name & address).

2. Does your ICS conduct continued care at home visits solely for the purpose of conducting medication adherence prompts?

If so,

a) What type of patient are you providing this service for? E.g., Fragility, mental health, Parkinson's disease, epilepsy.

- b) How many patients require these medication prompt visits per month?
 - c) How long does it take for the staff member/ carer to conduct a patient medication prompt visit?
3. In your ICS, are you using medical devices or technology to improve medication adherence at home?
- If so,
- a) What type of device/ technology are you using?
 - b) Is this device/ technology used in conjunction with patient medication prompt visits? Or has this reduced the number of medication prompt visits required?
 - c) Are you planning on increasing investment or the number medication adherence solutions available to your local population to improve medicines adherence at home? (Especially for the most vulnerable patients.) If so, how?

Response:

This information is not held by the ICB – I would recommend you contact the providers serving the Lincolnshire population for the information you require.

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit
FOI TEAM/Corporate Communications Team
1st Floor, St John's House
East Street
Leicester
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113, email icocasework@ico.org.uk and <https://ico.org.uk/global/contact-us/>

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Yours faithfully

Lindsay Parker
Senior Freedom of Information Officer

On behalf of
NHS Lincolnshire ICB