



Lincolnshire
Integrated Care Board

Lincolnshire Integrated Care Board

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08 November 2023

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 71750

I refer to your email of 19 October 2023 requesting information in relation to the ICB's contract with EMAS.

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold some information in relation to your request. A response to each element of your request is detailed below.

- 1) Does the Lincolnshire ICB have penalty clauses written into your contract with EMAS regarding delays in the transfer of patients from ambulances into hospitals, for example, A&E departments, such as waiting outside A&E with a patient or waiting in a corridor waiting to transfer the patient to the care of the hospital staff?**
No
- 2) If the answer to the above is no because you don't set the contract with EMAS, please advise who does.**
The coordinating commissioner for the contract is NHS Derby and Derbyshire Integrated Care Board / Joined Up Care Derbyshire
- 3) If the answer to the above is yes, how much does the ICB charge EMAS for such delays, for example, how much per hour?**
Not applicable
- 4) How much has the ICB charged EMAS over delayed transfers of such care in the past:**
Not applicable
 - **Six months**
 - **Year**
 - **Past two years**

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit
FOI TEAM/Corporate Communications Team
1st Floor, St John's House
East Street
Leicester
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113,
email icocasework@ico.org.uk and <https://ico.org.uk/global/contact-us/>

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Yours faithfully

Lindsay Parker
Senior Freedom of Information Officer

**On behalf of
NHS Lincolnshire ICB**