



Lincolnshire
Integrated Care Board

Lincolnshire Integrated Care Board

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14 November 2023

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 71761

I refer to your email of 20 October 2023 requesting information in relation to the ICB's networking, wi-fi, telephony hardware, unified communications system refreshes.

I can confirm on behalf of NHS Lincolnshire Integrated Care Board (ICB) and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold some of the information that you have requested. A response to each element of your request is detailed below.

- 1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?**
Edge switches last major refresh 2019. Switches normally purchased as and when required.
 - 1a. What would you like to improve upon in your next refresh?**
Keep providing Up to date technology in line with product specifications.
 - 1b. Could you please confirm the supplier for your current contract and the vendor that you are using?**
We have no contract with a supplier for switches. Different suppliers and equipment
- 2. When was your last Wi-Fi refresh, and when is the next refresh planned?**
Last Year – Next refresh for end-of-life equipment in 2024

2a. What would you like to improve upon in your next refresh?

Purchasing wifi6 devices

2b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Convergence / Extreme

3. When was your last Telephony Hardware refresh, and when is the next refresh planned?

We do not provide Telephony – this is provided by United Lincolnshire Hospitals NHS Trust

3a. What would you like to improve upon in your next refresh?

Not applicable

3b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Not applicable

4. When was your last Unified Communications refresh, and when is the next refresh planned?

Not applicable

4a. What would you like to improve upon in your next refresh?

Not applicable

4b. Could you please confirm the supplier for your current contract and the vendor that you are using?

Not applicable

5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?

No

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?

Not applicable

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?

No real time asset tracking implemented.

6a. Can you confirm contract dates and vendors?

Asset cloud by WASP contract ends April 2025

7. Do you have an alert/notification solution in place for reducing false alarms or is this being considered or planned?

Currently we are using Solarwinds.

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM Greater East Midlands Commissioning Support Unit
FOI TEAM/Corporate Communications Team
1st Floor, St John's House
East Street
Leicester
LE1 6NB

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the ICB.

The Information Commissioner can be contacted at: telephone 0303 123 1113,
email icocasework@ico.org.uk and <https://ico.org.uk/global/contact-us/>

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Yours faithfully

Lindsay Parker
Senior Freedom of Information Officer

**On behalf of
NHS Lincolnshire ICB**